

## Policies

Due to limited openings, all grooming is done by appointment only. If you cannot keep your appointment, please give me 24 hours advance notice to avoid a \$25.00 **Missed Appointment Fee**.

If an animal is difficult to work with for any reason, a \$15.00 **Behavior Fee** will be added to the grooming price. I will do the best work I can, but due to behavioral problems, I may not be able to complete the grooming as well as I would like. For the safety and well-being of your pet and myself, if at any time I believe that your pet is overly stressed or behaving in a way that may cause injury to itself or me, I will not continue the grooming process. Should this occur, you will be charged a \$25.00 fee. If this is a repeat problem I will discuss alternative grooming options with you. Luvin' Pups reserves the right to refuse service to anyone, including any animal known to be aggressive.

The grooming schedule for each pet is approximate. Due to traffic or difficult pets, please allow a 30 minute window for your appointment time. If I feel that I will be longer, you will receive a courtesy call letting you know. This can be an unpredictable business and your patience is very much appreciated.

You will receive a **Frequent Grooming Discount** of \$2.00 if your pet is groomed bi-weekly and \$3.00 for weekly. If you have 2 or more dogs, you will receive a **Multi Dog Discount** from the total cost. \$2.00 for 2 dogs, \$3.00 for 3 dogs, \$4.00 for 4 dogs, and so on.

If your check is returned, I will ask you to replace the check with cash, plus pay a \$30.00 **Returned Check Fee**.

## Why Mobile Grooming?

In an attempt to help busy pet owners keep their pets looking and feeling great, I offer a pet grooming service that comes right to your doorstep! This service allows your pets to be pampered without those nervous emotions: stress of car rides, separation anxiety, being in an unfamiliar environment, being caged all day, being uncomfortable around multiple pets or people. Your pet feels great because it's in a less stressful environment! Both you and your pet will enjoy the convenience of mobile pet grooming!!

### **Bathing Beauty hydro massage system**

Provides a therapeutic massage for your pet, while removing loose hair and dead skin for a lustrous coat! Hot and cold water used for comfortable bathing.

### **Clipper Vac Grooming System**

Vacuums up the hair that is being cut to ensure that your pet gets a smoother haircut in a clean environment. My clipper blades never get hot so your pet will never be burned.

### **Hydraulic Grooming Table**

Lowers to the level in which your pet can walk onto the table rather than being lifted. A LIPSystem (**L**inked **I**nterval **P**ositioning **S**ystem) is also utilized for elderly or arthritic pets for ease and comfort during grooming.

### **Superior Cleanliness**

All grooming tools and surface areas are cleaned and sterilized after each use. I use disinfectants recommended by veterinarians to kill bacteria and diseases.

### **Top of the line products**

From ear cleaner to leave in conditioner, I have selected best all natural products to leave your pet looking and smelling their very best!



Call for Appointment!

407-733-3122

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Luvin' Pups is proud to provide a clean, safe environment, HydroMassage bathing and humane, gentle care for your pet.

